

ONLINE SALES RIGHT TO CANCEL

Consumers have the right to cancel a sales contract within 14 days without giving any reason.

Exclusions:

- i) Purchases made for purposes relating to the purchaser's trade, business, craft or profession, whether acting personally or through another person acting in the purchaser's name or on the purchaser's behalf.
- ii) Products which 'combine goods with other goods after delivery so that they become inseparable', e.g self-adhesive aerals.
- iii) Sales outside the EU.

The cancellation period will expire 14 days after the day on which you acquire (or a third party other than the carrier and indicated by you acquires) physical possession of the goods.

To exercise the right to cancel, you must inform:

dabonwheels, Returns Dept, Beeches Warehouse, Tunstead, Norwich, NR12 8RF, UK
Fax: 01692 535554
e-mail: sales@dabonwheels.co.uk

of your decision by a clear statement (e.g. a letter sent by post, fax or e-mail). You may use the cancellation form at the end of this document but it is not obligatory.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

If you cancel this contract, we will reimburse all payments received from you, including the costs of delivery (except for the supplementary costs arising if you chose a type of delivery other than the least expensive type of standard delivery offered by us).

We may make a deduction from the reimbursement for loss in value of any goods supplied if the loss is the result of unnecessary handling by you or if the product has been damaged by incorrect connection, abuse, inconsiderate handling or accident whilst in your possession.

We will make the reimbursement without undue delay, and not later than (a) 14 days after the day we receive back from you any goods supplied, or (b) 14 days after the day you provide proof that we have received the goods.

We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will incur no fees as a result of the reimbursement.

You shall send back the goods at your expense to:

dabonwheels,
Returns Dept,
Beeches Warehouse,
Tunstead,
Norwich,
NR12 8RF,
UK

(or, by prior arrangement, hand them over to us at the above address)

without undue delay and in any event not later than 14 days from the day on which you communicate your cancellation from this contract to us. The deadline is met only if you send back the goods before the period of 14 days has expired.

Your additional rights under dabonwheels '45-Day & 'Buy & Try' are unaffected by the above.

Cancellation form to:

dabonwheels
Returns Dept,
Beeches Warehouse,
Tunstead,
Norwich,
NR12 8RF,
UK

Fax: 01692 535554
email: sales@dabonwheels.co.uk

I/we hereby give notice that I/we cancel my/our contract of sale for the following goods:

Ordered on (date):

Received on (date):

My e-mail address:

My name:

Purchase Address:

Cancellation date: