

Today's date: Invoice Number:

Your Name: Your e-mail:

Your Address:

Items being returned:

Quantity	Item	Reason for return	Repair / replace	Refund

Refunds are normally issued via PayPal.

dabonwheels 45-Day Buy & Try T&C

If, for whatever reason, you are unhappy with your purchase from dabonwheels, return it in clean, very carefully used condition within 45 days of date of receipt and we'll issue a full refund via PayPal. Please note that an appropriate deduction will be made for items returned damaged or incomplete (includes gift boxes and packaging). Please also note that once they have been installed, glass-mount aerials can only be returned for refund if they prove faulty.

dabonwheels' Warranty T&C

1. All new items purchased from dabonwheels are warranted against defects of design or manufacture for a minimum of 12 months from the date of delivery to the customer. 2. Specifically excluded from warranty are defects caused by fair wear and tear, abuse, accident or incorrect installation, connection and use. The cost of removal and re-installation and consequential losses are also excluded. 3. Items which exhibit a defect of design or manufacture within 45 days from date of receipt by the customer will be replaced free of charge if a replacement is available and the model is still current. 4. Other items faulty under warranty will be repaired, replaced or credited and refunded (at dabonwheels sole option) free of charge. 5. Purchase details and an accurate fault description must accompany all items returned for replacement or repair under warranty. 6. Prior to replacement, repair or credit and refund, dabonwheels reserves the right to examine items to confirm the alleged fault and its cause. 7. dabonwheels also reserves the right to make a reasonable charge for the examination and return of items dabonwheels receives which prove not to be faulty under warranty. 8. Purchasers' statutory rights are unaffected by dabonwheels' warranty.

Sorry but dabonwheels can no longer offer free return to customer of items that prove not to be defective or have defects caused by fair wear and tear, abuse, accident or incorrect installation, connection and use.

Returns address label. Recorded or insured delivery is recommended

SONUS
Orchard House,
Great Melton Road,
Little Melton,
Norwich,
Norfolk
NR9 3NR
UK